

NIGEL A. THOMAS

Hospitality Management Professional

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Dear Hiring Manager,

I am writing to express my interest in the [Job Title] position at [Company Name]. With over 30 years of international leadership across cruise ships, five-star hotels, resorts, and boutique venues, I bring proven expertise in guest service, food and beverage operations, and team development to every role I take on.

Throughout my career, I have led multicultural teams and overseen high-volume operations across the USA, Middle East, and India. My recent roles include General Manager of a resort café in Bangalore and Director of Operations at a European-style bistro in Hyderabad. In each position, I implemented service enhancements, optimized cost controls, and upheld brand standards that consistently elevated guest satisfaction and operational performance.

I hold Certified Hospitality Supervisor (CHS) and ServSafe Food Protection Manager certifications, and I am well-versed in international health and safety protocols, including HACCP and FSSAI compliance. My leadership style emphasizes proactive service, staff mentoring, and meticulous attention to detail — qualities that align closely with the standards [Company Name] is known for.

I am enthusiastic about bringing my global perspective and hands-on leadership experience to your team, and I welcome the opportunity to discuss how I can support your operational goals and guest experience standards.

Thank you for considering my application.

Warm regards,

Nigel A. Thomas